

NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



Have
your say
in quality
improvement



• Rate your Institution


The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/> **apply-now**

• Suggest Improvements



In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.

If you have any queries, kindly contact: Co-ordinator of IQAC (College/University)

Name: **Dr. Naveen Jain**

Email: n.jain@ssipmt.com

And/or

NAAC Helpdesk Tel: +91-080-23005192, 193

E-mail: naachelpdesk@gmail.com



Shri Shankaracharya Institute Of Professional Management & Technology

P.O. Sejbahar, Mujgahan, Raipur (C.G.)

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SSIPMT/IQAC/2020/0001-A

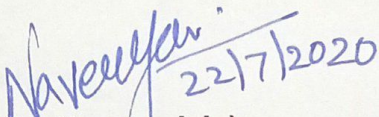
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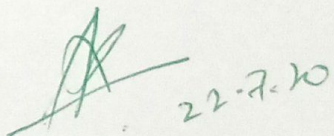
Notice

Subject: Student Satisfaction Survey for AY 2019-20

For assessment of Teaching-Learning and Evaluation, IQAC, SSIPMT is conducting Student Satisfaction Survey (SSS) as per the questionnaire provided by NAAC, for the academic year 2019-20. This survey will be conducted online through a Google Link and all the HoDs are requested to forward the Google link to all the students through class in-charges and instruct them to fill the SSS at the earliest.

Link for SSS 2019-20: -<https://forms.gle/x2BQP25cw31fwNZMA>


(Dr. Naveen Jain)
Coordinator- IQAC


(Dr. Alok Kumar Jain)
Principal
PRINCIPAL
Shri Shankracharya Institute of
Professional Management & Technology
RAIPUR - C.G.

CC To:

- All HODs
 - 1st Year In-charge
 - Coordinator(IQAC)
 - Chairman (Governing Body)
- For Kind information & NA, please
 - For Kind information & NA, please
 - For Kind information & NA, please
 - For kind information



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To,

The Principal,
SSIPMT, Raipur

Through: IQAC Co-ordinator, SSIPMT, Raipur

Subject: Submission of report on Students' Satisfaction Survey (SSS) on Teaching-Learning and Evaluation for the academic year 2019-20

Dear Sir,

In the academic year 2019-20, under the guidance and support of IQAC of the Institute, the SSS on Teaching-Learning and Evaluation performance was conducted through online mode and the response from students was collected with utmost confidentiality in the absence of all the teaching and non-teaching staff of institute. The students were then informed by class in-charges to provide their response for SSS. With a myriad participation of students from different programs and courses, the responses of the participants were recorded. Thereafter, the committee executed the analysis of response received from the students.

I am hereby submitting the report for your kind perusal and necessary action.

With Regards,

Date: 10/08/2020

Place: Raipur

Naveen Jain
10/8/2020
(Dr. Naveen Jain)
Co-ordinator, IQAC
SSIPMT, Raipur

PRINCIPAL

Shri Shankracharya Institute of
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RAIPUR - C.G.

Encl: Copy of Report



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Report on Students' Satisfaction Survey 2019-20

Student Satisfaction Survey on Teaching-Learning and Evaluation performance is an important aspect to achieve excellence and mend the system to fulfil the need for common good of students, institution and society. In 2019-20, SSS was given a high importance by the IQAC of the institute. Consequently, an awareness program was conducted at the start of session for the students of all the courses to familiarize them with SSS. Under the supervision of IQAC, SSIPMT, Raipur, the "Awareness Program about SSS" was scheduled and conducted as per the schedule.

The Head of Departments were informed through notice about the event and were asked to disseminate the information to the students through class in-charges. Dr. Naveen Jain, Co-ordinator IQAC, took initiative and active interest in the event and informed the students about various support facilities and functioning of the Institute. The event marked the presence of all the HoDs, class in-charges and students from all the Programs.

To conduct SSS we follow the questionnaire prescribed by NAAC. The details of online SSS are as follows:

- Survey mode : Online
- Direct Link URL : <https://forms.gle/x2BQP25cw31fwNZMA>
- Total number of Questions attempted: 20 MCQs + 1 Descriptive
- Percentage of Students participated : 63%
- Average rating of Students' Satisfaction Survey Response found out to be at 3.484

The Result of Student Satisfaction Survey (SSS) is summarized as below:

The Student Satisfaction Survey (SSS) focuses on the overall learning experience of the students. The SSS was conducted as per the standard questionnaire provided by the NAAC Bangalore. The brief observations about the survey are as follows:

- Total 63% responses are obtained from the students of UG and PG level programmes.
- The students from B.Tech. , M.Tech. and MBA were involved in the survey.
- Average Student Satisfaction Index: 3.484



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Action taken:

1. The administration of Institute has initiated the procedure to procure advanced instruments and provide various digital resources and enhanced library for academic and research facilities in the institution. All faculties are instructed to develop more ICT based lectures and in corporate new ICT tools in their Teaching learning practices.
2. All faculties are instructed to provide hands on practice on programing language in all departments.
3. TPO is instructed to department HOD's and coordinators to arrange more frequently PD workshops and sessions
4. The institution has initiated the action as per the responses in the form of feedback received from students and the information regarding welfare schemes is propagated through various platforms and through respective class in-charges.
5. Sports Activities are conducted by the sports in-charge of institute and it gives an opportunity to students to show their physical skills and also develops a spirit of team-building among themselves. The gymnasium is open to both girls and boys with a full time trainer available for proper fitness coaching.
6. Head of the Departments have been asked to increase the number of field visits, internships and to look for student exchange programs with state and national level institutes.

(Dr. Naveen Jain)
Co-ordinator, IQAC
SSIPMT, Raipur