SIPMT A

Shri Shankaracharya Institute of Professional Management & Technology DEPARTMENT OF MANAGEMENT STUDIES QUESTIONS BANK

Business Ethics and CSR

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UNIT I

- 1. What do you understand by the term Corporate Social Responsibility? Justify your answer.
 Why should CSR look beyond the concept of philanthropy?
- 2. Would you justify the view of economist Milton Friedman that companies have no other responsibility than making profits for their stakeholders?
- 3. What is the CSR agenda in India? Elaborate the response of Indian firms towards CSR.
- 4. What is Strategic CSR? How firms can make strategic CSR happen?
- 5. What are firm's obligation towards employees? Also explain employee's duties towards firm.
- 6. Explain the various responsibilities of companies towards various interest groups.
- 7. What are the various labour problems in India and how CSR can be an answer to these problems?
- 8. How should we think about the notion of firms sacrificing profits in social interest? Can they do so?
- 9. Corporate social Responsibility is about giving back to the society. In view of the statement explain the concept of CSR.
- 10. Philanthropy is an idea, event or action that is done for better humanity. Discuss the statement and also explain its types and steps in Philanthropic activity conduction.
- 11. Corporate Governance is a system and process by which companies are regulated and controlled in the best interest of all individuals. Explain the statement.
- 12. Write short notes on;
 - a. Responsibility towards stakeholders
 - b. Important action by Government to control solid and water pollution.

- 13. Write a note on:
 - a. Social issues in CSR
 - b. Voluntary CSR

UNIT II

- 1. Explain five ways in which consumers are cheated.
- 2. What are the ethical problems in sales and marketing?
- 3. What are the main consumer rights? Discuss the role and limitations of consumer organizations in protecting the interest of consumers in the country.
- 4. How competitive strategy can be used to excel in business?
- 5. What do you understand by the term consumerism? Describe the roots of consumerism in India.
- 6. Explain Consumer Protection Act indicating the main objectives and features.
- 7. Describe unethical issues in functional aspects of management.
- 8. Write a note on:
 - a. Whistle blowing
 - b. Deceptive pricing
 - c. Unethical issues in information technology
- 9. How can an organization incorporate CSR into its mission and vision?

UNIT III

- 1. Define Sustainable Development.
- In your judgment, should the major decisions on pollution and resource depletion be made by government experts, scientific experts, by everyone? Provide moral arguments in support of your judgment.

- 3. How to do a Cost benefit analysis of a CSR project?
- 4. What do you understand by Human right? What should the organizations do to protect human rights?
- 5. How has global warming endangered the society? Analyse the role of various entities to fight against global warming.
- 6. Define Competitive Strategy. Explain the competitive strategy by Michael Porter.

UNIT IV

- 1. Define Ethical Dilemma.
- 2. "Ethics has no place in business" Explain the statement.
- 3. Discuss any two normative theories of business ethics.
- 4. What are the fundamental principles of ethics? Explain. What are the relevance of ethics and values in business? Give examples.
- 5. How value system determines the success and failure of a business firm? Explain values of Indian manager.
- 6. What is corruption? How does it takes place?
- 7. How the fundamental principles of ethics help in building image of the business?
- 8. Why Corporate Social Responsibility is important in India? What motivates organizations to take up CSR?
- 9. What are values? Discuss its types and the factors responsible for its formation.
- 10. Describe the factors influencing business ethics.

UNIT V

- 1. Write a note on:
 - a. Concept of Ombudsman
- b. Corporate citizenship

- 2. How an international trade is conducted? Explain the difficulties of an international trade.
- 3. Comment on the guidelines which have to be followed by business units. Discuss the causes of failure of leading corporate and auditing firms.
- 4. Give an overview of the registration formalities of NGOs.
- 5. What factors a business should undertake to become a good corporate citizen?
- 6. Describe the role of NGO's in CSR. List various NGO's active in India and towards what social cause are they working.
- 7. What are the difficulties faced by NGO? Explain measures to overcome